

1. Cookie & Tracking Policy

Effective Date: 07/01/2025

Last Updated: 11/11/2025

This Cookie & Tracking Policy explains how BonGoods, Inc. (“BonGoods,” “we,” “our,” or “us”) uses cookies and similar technologies on <https://bongoods.com>

(the “Website”).

1.1 What Are Cookies

Cookies are small text files stored on your device that help us improve site performance, understand visitor behavior, and provide a personalized experience.

1.2 Types of Cookies We Use

Essential Cookies: Enable core functionality such as page navigation and secure login.

Analytics Cookies: Help us analyze traffic and usage trends (via Google Analytics or similar).

Advertising Cookies: May track anonymous data for remarketing through trusted partners (Google, Meta, Pinterest).

Functional Cookies: Remember your preferences and design selections.

1.3 How to Manage Cookies

You can adjust or delete cookies anytime in your browser settings. Most browsers let you block third-party cookies or receive alerts when a site attempts to store a cookie.

1.4 Consent

By continuing to use our Website, you consent to our use of cookies unless you disable them. For more details, see our Privacy Policy.

1.5 Contact

Questions? Email info@bongoods.com.

🔊 2. Accessibility Statement

Effective Date: 07/01/2025

BonGoods, Inc. is committed to making our website accessible to everyone, including individuals with disabilities.

2.1 Our Commitment

We strive to conform to Web Content Accessibility Guidelines (WCAG) 2.1 Level AA and continuously improve usability for all visitors.

2.2 Ongoing Efforts

Regular accessibility audits

Readable font contrast and scalable text

Keyboard-friendly navigation

Descriptive alt text for images

2.3 Assistance

If you encounter any accessibility barriers or require materials in an alternative format, please contact:

✉ info@bongoods.com

We aim to respond within 2 business days.

2.4 Third-Party Content

Some third-party integrations (e.g., affiliate vendor links) may not fully meet accessibility standards. BonGoods is not responsible for external content but encourages vendors to maintain compliance.

3. AI & Data Transparency Policy

Effective Date: 11/11/2025

At BonGoods, we use Artificial Intelligence (“AI”) to enhance our design process — not to replace human creativity. This disclosure explains how AI tools are used responsibly.

3.1 Purpose of AI

AI is used to:

Suggest furniture, finishes, and layouts based on client preferences.

Generate design concepts and visual renderings.

Improve sourcing efficiency by matching vendors and product data.

All AI outputs are reviewed, refined, and approved by professional designers before delivery to clients.

3.2 Data Handling

AI tools analyze anonymized inputs (e.g., room dimensions, style preferences).

We do not collect biometric or facial recognition data.

Uploaded photos and measurements remain confidential and are not used to train AI models.

3.3 Client Control

Clients may request deletion of all uploaded files and renderings anytime by contacting info@bongoods.com.

3.4 Human Oversight

Every final deliverable is validated by a BonGoods designer to ensure accuracy, style alignment, and quality.

BonGoods maintains full creative accountability for all AI-assisted outputs.

4. DMCA & Copyright Notice

Effective Date: 11/11/2025

BonGoods respects the intellectual property rights of others and expects users, contractors, and vendors to do the same.

4.1 Notification of Infringement

If you believe content on our Website infringes your copyright, please submit a written notice containing:

Your name, address, and contact details;

A description and URL of the infringing material;

A statement of good-faith belief that the use is unauthorized; and
Your physical or electronic signature.

Send notices to:

BonGoods, Inc.

Attn: Legal Department – DMCA Agent

info@bongoods.com

[Insert Mailing Address]

4.2 Counter-Notice

If you believe your content was removed in error, you may send a counter-notice with your contact information, a description of the removed content, and a statement of good-faith belief that it was removed by mistake.

4.3 Repeat Infringers

BonGoods may terminate accounts or remove listings of repeat infringers consistent with the Digital Millennium Copyright Act (17 U.S.C. §512).